

**DEFINITIONS OF SHORT-TERM MEASURES RECOMMENDED  
BY THE "RED/GREEN" REPORT WORKING GROUP  
February 2001**

As developed the "Red/Green" Report Working Group and approved by the WFI Board:

1. WELFARE ENTERED EMPLOYMENT RATE

The percentage of closed TANF cases that were closed due to earned income. The numerator is the sum of cases that received TANF during the report period that were closed due to earned income. The denominator is the sum of closed cases that received TANF during the report period.

2. WELFARE TRANSITION ENTERED EMPLOYMENT WAGE RATE

The average welfare transition program hourly wage at entry into employment expressed as a percentage of the regionally adjusted Lower Living Standard Income Level (LLSIL) for a family of three. Regional adjustments are based on the Florida Price Level Index. (Source: AWI, Office of Workforce Information Services, Labor Market Statistics)

3. WELFARE RETURN RATE

Return TANF cases that were previously closed due to earnings expressed as a percentage of new cases. The numerator is the sum of cases that begin receiving TANF during the report period that had previous earnings. The denominator is the sum of all cases that began receiving TANF during the report period.

4. WIA ADULT ENTERED EMPLOYMENT RATE

Applies the WIA core measure for entered employment at exit. Of those adults unemployed at registration, the percentage employed at exit.

5. WIA ADULT ENTERED EMPLOYMENT RATE GOAL

The WIA Adult Entered Employment Rate expressed as a percentage of the region's negotiated goal.

6. WIA ADULT ENTERED EMPLOYMENT WAGE RATE

The average adult hourly wage at entry into employment expressed as a percentage of the regionally adjusted Lower Living Standard Income Level (LLSIL) for a family of three. Regional adjustments are based on the Florida Price Level Index. (Source: AWI, Office of Workforce Information Services, Labor Market Statistics)

7. WIA DISLOCATED WORKER ENTERED EMPLOYMENT RATE

Applies the WIA core measure for entered employment at exit. The percentage of all dislocated workers employed at exit.

8. WIA DISLOCATED WORKER ENTERED EMPLOYMENT RATE GOAL

The WIA Dislocated Worker Entered Employment Rate expressed as a percentage of the region's negotiated goal.

9. WIA DISLOCATED WORKER ENTERED EMPLOYMENT WAGE RATE

The average dislocated worker hourly wage at exit expressed as a percentage of the regionally adjusted Lower Living Standard Income Level (LLSIL) for a family of three. Regional adjustments are based on the Florida Price Level Index. (Source: AWI, Office of Workforce Information Services, Labor Market Statistics)

10. WIA OVERALL EMPLOYMENT RATE INCLUSIVE OF EMPLOYED WORKERS

The percentage of the total number of WIA adults, dislocated workers, and older youth employed at exit inclusive of those employed at registration.

11. WIA YOUTH GOAL ATTAINMENT RATE

The number of goals obtained by youth 14-18 as percentage of goals set to be obtained for three categories of younger youth goals: basic skills, work readiness, and occupational skills. This measure is the same as the federal WIA core indicator.

12. WIA YOUTH POSITIVE OUTCOME RATE

The percent of youth exiters 14-18 with positive outcomes. This measure will express the number of younger youth participants who enter employment, the military, apprenticeship programs, post-secondary education, and/or stay in secondary education or receive a diploma as a percentage of all younger youth exiters.

13. WAGNER-PEYSER ENTERED EMPLOYMENT RATE

Based on data entered into the DLES MIS system and data reported by the Department of Revenue monthly New Hire Report, the percentage of Wagner-Peyser applicants who enter employment. The total entering employment includes all applicants placed as a result of a job referral, those who obtained employment after the receipt of a "prerequisite service", and those who went to work after having received a "reportable service".

14. WAGNER-PEYSER ENTERED EMPLOYMENT RATE GOAL

The Wagner-Peyser Entered Employment Rate expressed as a percentage of the region's goal.

15. WAGNER-PEYSER ENTERED EMPLOYMENT WAGE RATE

The average Wagner-Peyser hourly wage at exit expressed as a percentage of the regionally adjusted Lower Living Standard Income Level (LLSIL) for a family of three. Regional adjustments are based on the Florida Price Level Index. (Source: AWI, Office of Workforce Information Services, Labor Market Statistics)

16. WAGNER-PEYSER NEW HIRE INVOLVEMENT RATE

The total Wagner-Peyser entered employment expressed as a percentage of the total new hires reported by the Department of Revenue monthly New Hire Report.

17. WAGNER-PEYSER EMPLOYER INVOLVEMENT RATE

The total number of employers receiving Wagner-Peyser services expressed as a percentage of the total number of employers reporting new hires in the Department of Revenue monthly New Hire Report.

18. UNEMPLOYMENT COMPENSATION BENEFIT DURATION

Average duration of benefits calculated by dividing the total weeks paid by the number of Unemployment Compensation initial claims.

19. CUSTOMER SATISFACTION – INDIVIDUALS

Based on a monthly telephone survey, the average participant rating for the three federally mandated questions and additional state questions regarding overall satisfaction and reported on a 0–100 point scale. The methodology is that currently employed under WIA for the regions in the survey conducted in Florida by Brandt Information Services, Inc. under contract with WFI.

20. CUSTOMER SATISFACTION – INDIVIDUALS AS A % OF GOAL

The average participant rating for the three federally mandated questions and additional state questions regarding overall satisfaction expressed as a percentage of the region's negotiated goal.

21. CUSTOMER SATISFACTION – EMPLOYERS

Based on a monthly telephone survey, the average employer rating for the three federally mandated questions and additional state questions regarding overall satisfaction and reported on a 0–100 point scale. The methodology is that currently employed under WIA for the regions in the survey conducted in Florida by Brandt Information Services, Inc. under contract with WFI.

22. CUSTOMER SATISFACTION – EMPLOYERS AS A % OF GOAL

The average employer rating for the three federally mandated questions and additional state questions regarding overall satisfaction expressed as a percentage of the region's negotiated goal.